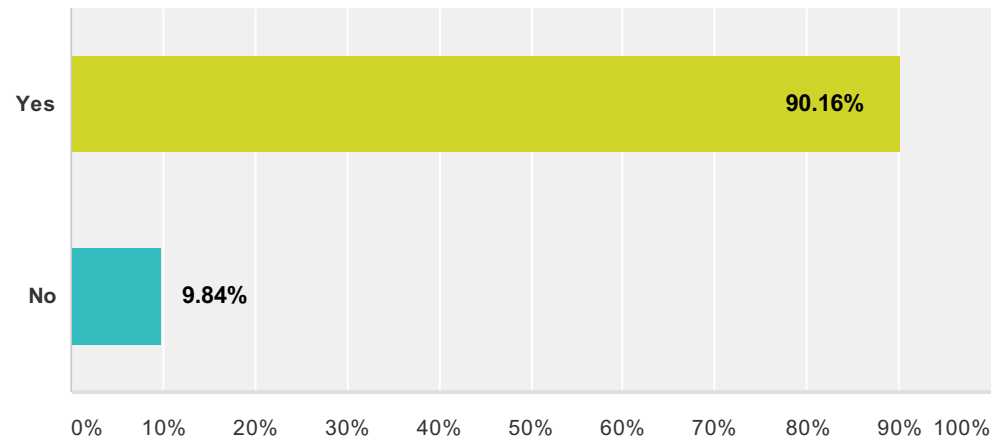


2013/14 VR Client Satisfaction Survey-

Q1 Are you currently employed?

Answered: 61 Skipped: 0



Answer Choices	Responses
Yes	90.16% 55
No	9.84% 6
Total	61

#	If yes, where?	Date
1	Larry's Barbershop	4/22/2014 4:28 PM
2	Quality Inn Canteen	4/17/2014 10:54 AM
3	Knapp Electric	4/16/2014 12:27 PM
4	Applebees	4/16/2014 12:04 PM
5	Advanced Auto	4/15/2014 5:17 PM
6	Walmart	4/15/2014 3:06 PM
7	City of McCook - Library	4/7/2014 11:32 AM
8	HHS	1/14/2014 2:28 PM
9	Great Plains Regional Medical Center	1/13/2014 5:22 PM
10	Gary's Super Foods	12/26/2013 1:17 PM

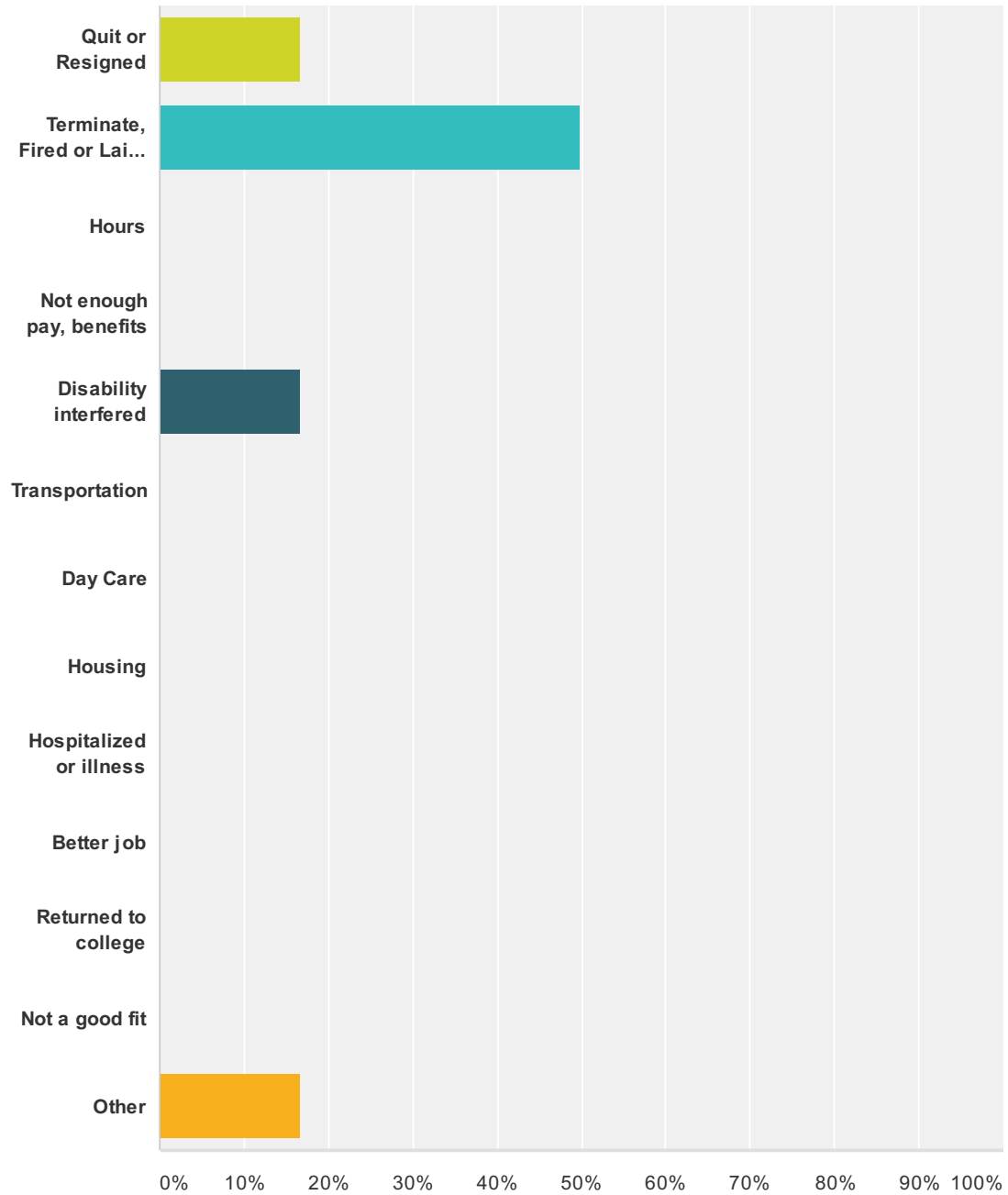
2013/14 VR Client Satisfaction Survey-

11	National Association State Department Agriculture	11/21/2013 10:10 AM
12	Langemeier Heating & Cooling	11/15/2013 11:04 AM
13	Home Instead	11/13/2013 9:10 AM
14	McCook Humane Society	11/6/2013 10:17 AM
15	Pearson Livestock Equipment	11/5/2013 9:34 AM
16	Knights Inn	10/29/2013 12:42 PM
17	Plains Equipment Group	10/25/2013 3:15 PM
18	El Paraiso	10/21/2013 10:51 AM
19	Plum Crazy Signs	10/11/2013 2:25 PM
20	Oreschelin	10/8/2013 2:02 PM
21	Comfort Suites	10/7/2013 2:21 PM
22	WalMart	10/1/2013 4:30 PM

Q2 If not, why not?

Answered: 6 Skipped: 55

2013/14 VR Client Satisfaction Survey-



Answer Choices	Responses
Quit or Resigned	16.67% 1

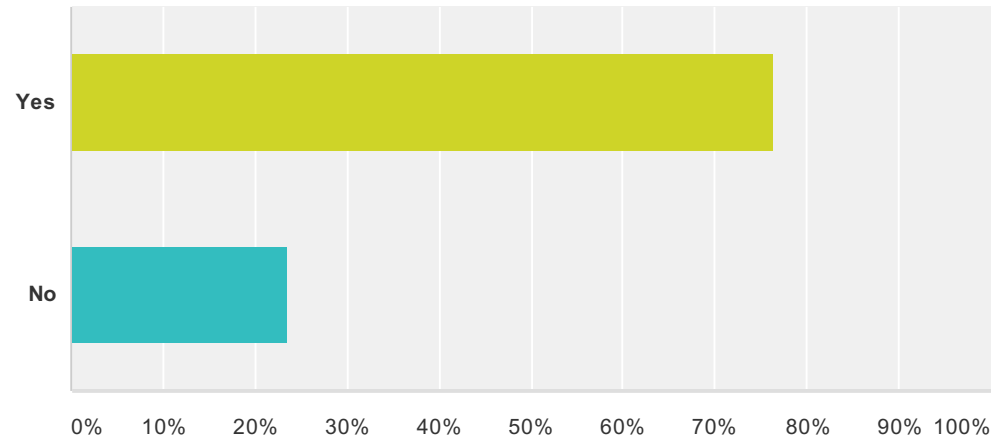
2013/14 VR Client Satisfaction Survey-

Terminate, Fired or Laid Off	50.00%	3
Hours	0.00%	0
Not enough pay, benefits	0.00%	0
Disability interfered	16.67%	1
Transportation	0.00%	0
Day Care	0.00%	0
Housing	0.00%	0
Hospitalized or illness	0.00%	0
Better job	0.00%	0
Returned to college	0.00%	0
Not a good fit	0.00%	0
Other	16.67%	1
Total		6

#	Specify if other	Date
1	Consumer did not have their 6 months of experience.	6/11/2014 3:16 PM

Q3 Does your job meet your current needs?

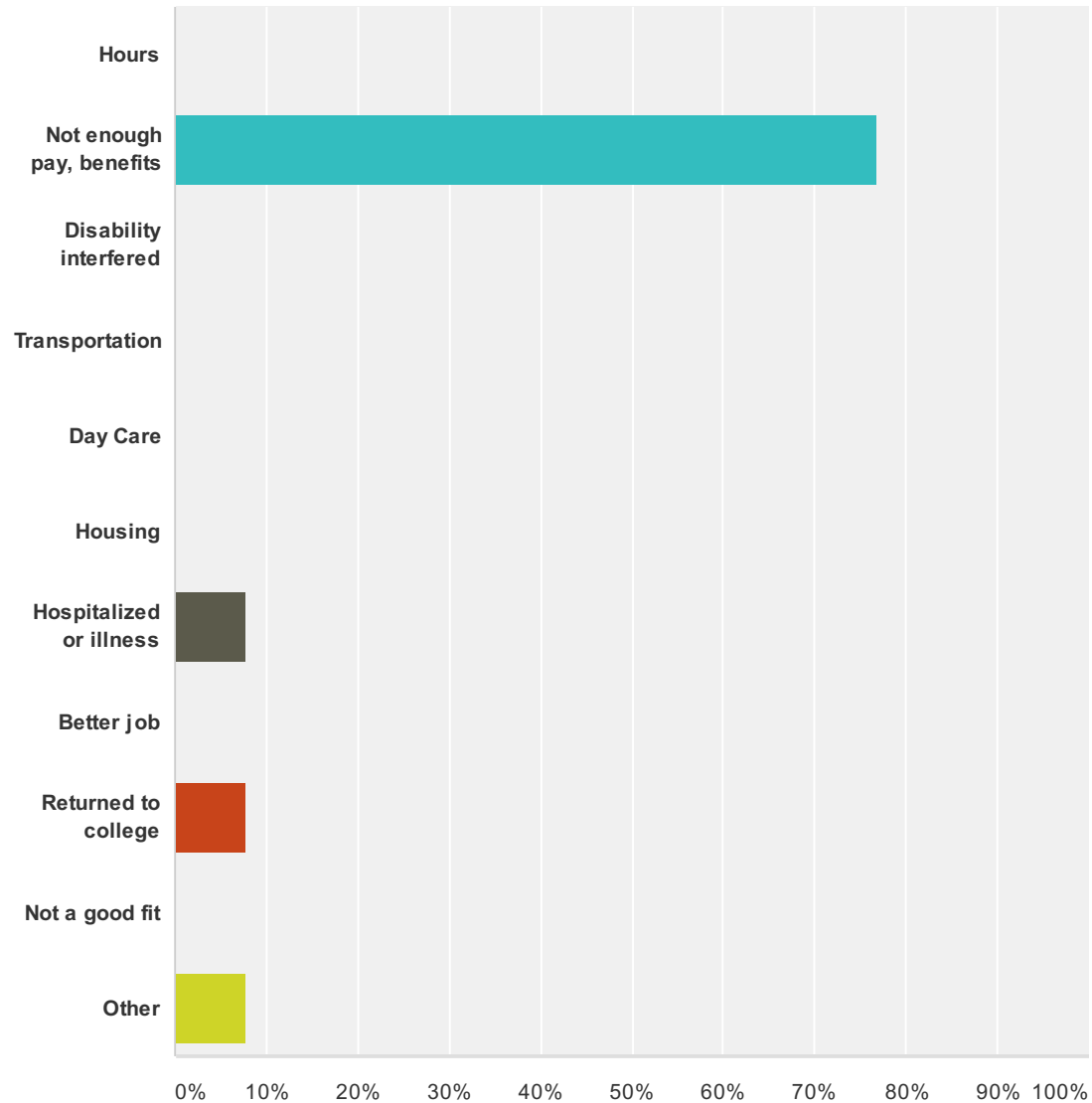
Answered: 55 Skipped: 6



Answer Choices	Responses	
Yes	76.36%	42
No	23.64%	13
Total		55

Q4 If No, what needs are not being met by your job?

Answered: 13 Skipped: 48



Answer Choices

Responses

2013/14 VR Client Satisfaction Survey-

Hours	0.00%	0
Not enough pay, benefits	76.92%	10
Disability interfered	0.00%	0
Transportation	0.00%	0
Day Care	0.00%	0
Housing	0.00%	0
Hospitalized or illness	7.69%	1
Better job	0.00%	0
Returned to college	7.69%	1
Not a good fit	0.00%	0
Other	7.69%	1
Total		13

#	Specify if other	Date
1	The job would be good if he would be "healed," but he can't seem to get healed. He has a pressure sore that is just not healing up	4/15/2014 1:05 PM

Q5 What did Nebraska VR provide that was most helpful to you?

Answered: 61 Skipped: 0

#	Responses	Date
1	The empathy and care V.R. had for the consumer. V.R. seemed like they really cared. V.R. also helped consumer get gas for their car for the first two weeks of their job.	6/30/2014 10:48 AM
2	V.R. helped consumer purchase a desk and phone for consumer to work at home.	6/26/2014 10:06 AM
3	The encouragement V.R. gave to the consumer to just go and look for a job.	6/25/2014 4:54 PM
4	V.R. helped motivate consumer to go to school and supportive of consumer's job. V.R. also helped consumer purchasing their tools.	6/25/2014 12:30 PM
5	Information about laws/different agencies that would be able to help consumer.	6/25/2014 10:03 AM
6	V.R. helped consumer look and find jobs.	6/23/2014 1:27 PM
7	Consumer does not know.	6/19/2014 11:53 AM
8	V.R. helped consumer get their CNA and Medication Aide courses.	6/12/2014 11:18 AM
9	V.R. helped consumer get their C.N.A.	6/11/2014 3:16 PM
10	The help from V.R. that consumer needed to get started and the help for school.	6/11/2014 10:12 AM
11	Consumer is not sure; cannot think of anything right now.	6/10/2014 12:12 PM
12	V.R. provided consumer with hearing aids.	6/3/2014 2:51 PM
13	V.R. helped consumer with school.	6/2/2014 11:28 AM
14	Consumer does not know.	5/27/2014 4:27 PM
15	V.R. helped consumer buy a pair of work shoes.	5/27/2014 2:33 PM
16	Nothing that consumer could think of.	5/27/2014 12:15 PM
17	V.R. helped consumer get a job.	5/27/2014 10:37 AM
18	V.R. provided consumer with clothes for their interview.	5/23/2014 9:24 AM
19	V.R. helped consumer get their job.	5/21/2014 4:11 PM
20	V.R. helped consumer find a job.	5/15/2014 11:13 AM
21	Help with equipment - chair and keyboard for the computer.	5/14/2014 9:50 AM
22	Helped consumer get their C.N.A. license. Also, helped purchase shoes and scrubs.	5/12/2014 1:15 PM
23	Very helpful with the interviewing process and what to bring up to employers during an interview.	5/2/2014 1:54 PM

2013/14 VR Client Satisfaction Survey-

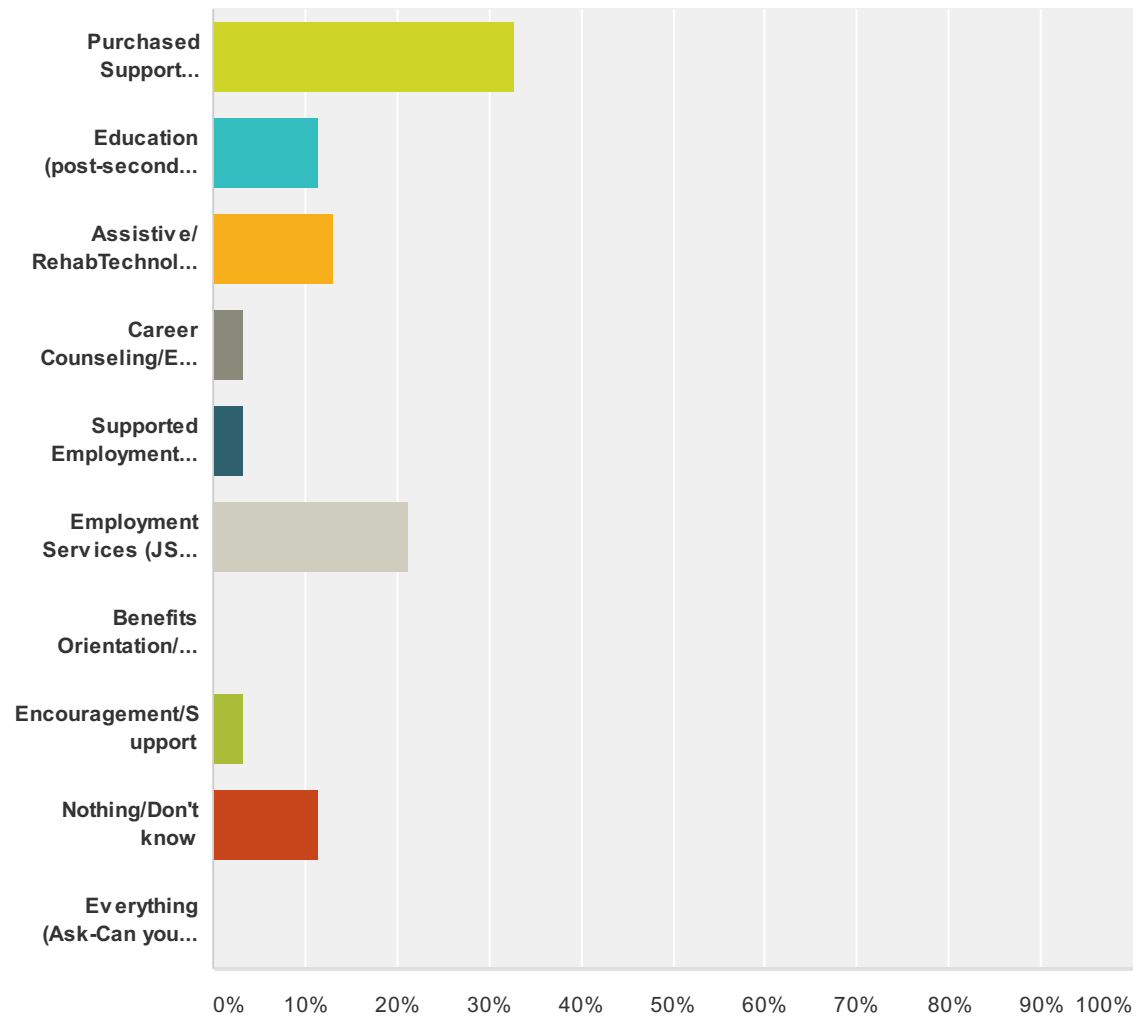
24	Diligence and checking on consumer to make sure consumer is doing okay.	5/2/2014 11:42 AM
25	They provided consumer with hearing aids, so consumer could do their job.	5/1/2014 2:50 PM
26	Helped consumer look for jobs.	5/1/2014 9:38 AM
27	Katie Cain was the best part of V.R. Katie explained the different schools and admission process to the consumer. Also, V.R. helped consumer financially with school.	4/30/2014 4:57 PM
28	Consumer did not really work with V.R. Consumer is independent and V.R. just told consumer to contact them if she needed help.	4/29/2014 11:41 AM
29	Got consumer a mat to stand on when consumer is working.	4/25/2014 3:13 PM
30	The necessary outfits that consumer needed. Also, listening to the consumer and directing consumer to where they needed to go.	4/23/2014 12:16 PM
31	Turning consumer over to Goodwill for help.	4/23/2014 10:26 AM
32	They helped me with paperwork required for school, and they also bought me scissors and other items I need to do my work.	4/22/2014 4:29 PM
33	They bought a bicycle and helmet for her to get back and forth to work. They also connected her with Goodwill Industries.	4/17/2014 10:54 AM
34	Helped consumer with resume and getting a job.	4/17/2014 10:30 AM
35	Consumer's hearing aids and glasses.	4/16/2014 2:43 PM
36	Some adaptive devices, primarily a seat cushion.	4/16/2014 12:28 PM
37	They purchased clothes.	4/16/2014 12:05 PM
38	Purchased her an iPad and a back massager.	4/16/2014 11:42 AM
39	V.R. bought some compression stockings, a pair of boots.	4/15/2014 5:19 PM
40	Didn't really know.	4/15/2014 3:09 PM
41	Bought his some cushions, although "they are no good." They also bought him a new mattress.	4/15/2014 1:12 PM
42	Helped consumer buy dress clothes and looking for jobs.	4/8/2014 3:36 PM
43	Getting her to Goodwill. Mary was always available and very understanding.	4/7/2014 11:33 AM
44	Helped consumer get an alarm clock and phone charger.	4/4/2014 11:59 AM
45	Helping pay for college.	3/14/2014 12:18 PM
46	Helping looking for a job.	1/30/2014 4:07 PM
47	Assistive technology - chair for work.	1/14/2014 2:29 PM
48	Education.	1/13/2014 5:23 PM
49	Assessments.	12/26/2013 1:17 PM
50	Bought me a phone and a Bluetooth for work.	11/21/2013 10:12 AM
51	Purchasing basic tools needed for my job.	11/15/2013 11:13 AM
52	Assessment.	11/13/2013 9:13 AM

2013/14 VR Client Satisfaction Survey-

53	Vehicle repairs	11/6/2013 10:18 AM
54	Helped me with my vehicle repairs and fuel	11/5/2013 9:35 AM
55	Interviews and filling out paperwork	10/29/2013 12:42 PM
56	Money for tools	10/25/2013 3:15 PM
57	Clothing to get started	10/21/2013 10:52 AM
58	Having someone available to answer questions	10/11/2013 2:27 PM
59	Clothes for work	10/8/2013 2:04 PM
60	They didn't help me with anything.	10/7/2013 2:22 PM
61	Taught me how to fill out a job application	10/1/2013 4:31 PM

Q6 Mark the category the client indicated was the most helpful.

Answered: 61 Skipped: 0



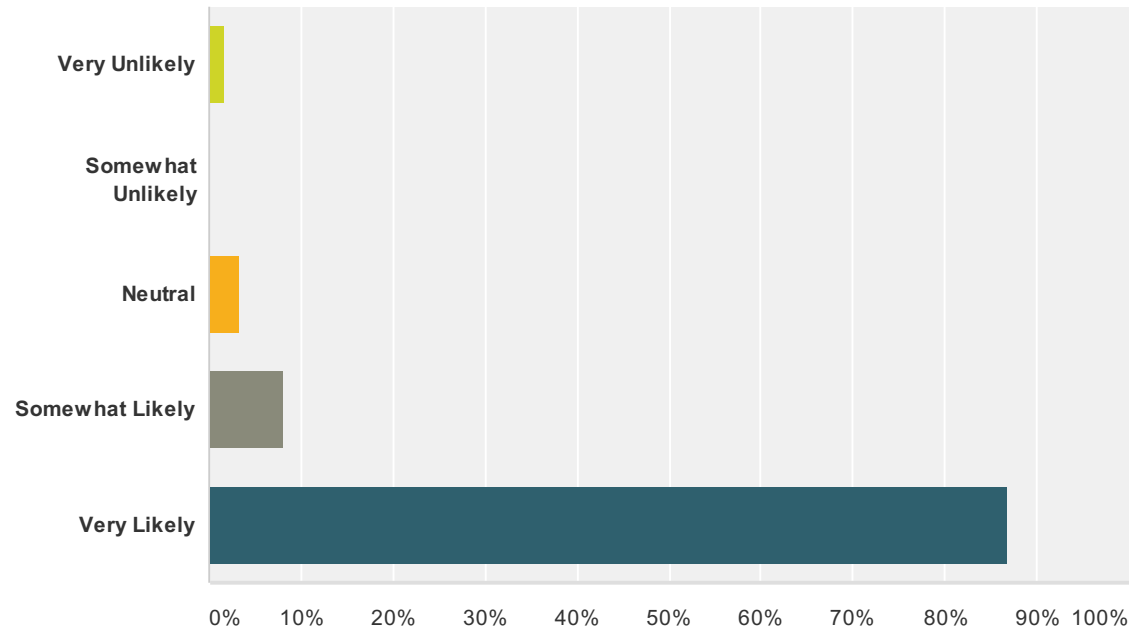
Answer Choices	Responses	
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	32.79%	20
Education (post-secondary training)	11.48%	7

2013/14 VR Client Satisfaction Survey-

Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	13.11%	8
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	3.28%	2
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	3.28%	2
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	21.31%	13
Benefits Orientation/Benefits Analysis	0.00%	0
Encouragement/Support	3.28%	2
Nothing/Don't know	11.48%	7
Everything (Ask-Can you be more specific?)	0.00%	0
Total		61

Q7 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 61 Skipped: 0



Answer Choices	Responses	
Very Unlikely	1.64%	1
Somewhat Unlikely	0.00%	0
Neutral	3.28%	2
Somewhat Likely	8.20%	5
Very Likely	86.89%	53
Total		61

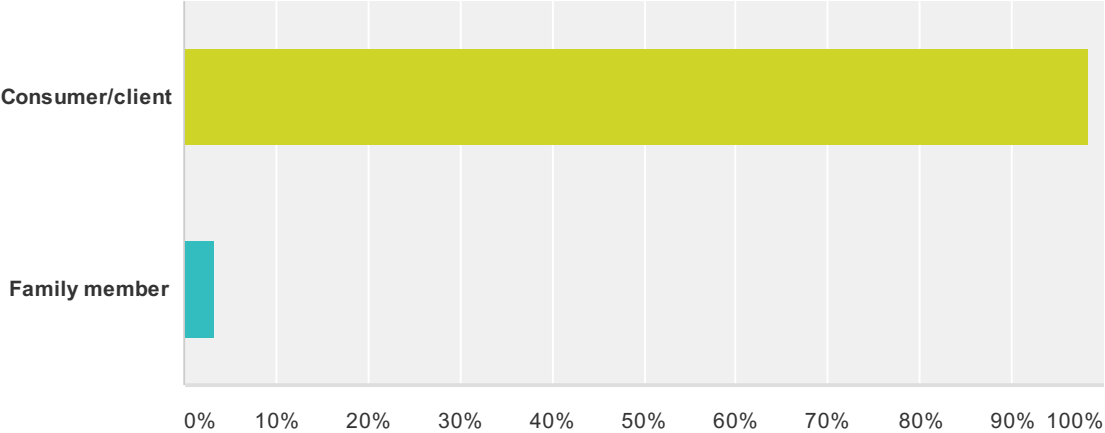
Q8 Please share any other comments or suggestions you may have.

Answered: 8 Skipped: 53

#	Responses	Date
1	No comments or suggestions, he is very happy with the services/supports he received.	4/22/2014 4:30 PM
2	"I'm very satisfied with the assistance I received from Voc Rehab."	4/17/2014 10:55 AM
3	He's told "many people" about V.R.	4/16/2014 12:29 PM
4	Very helpful	4/16/2014 11:42 AM
5	Has referred 4 or 5 people to them.	4/15/2014 5:19 PM
6	He feels that if V.R. helps him once they will not be as eager to help him again. He said that the first time his VR experience was very, very good. He went back for additional assistance "years later" and the experience was not that good.	4/15/2014 1:14 PM
7	Already has recommended someone to V.R.	4/7/2014 11:33 AM
8	Robin has been super wonderful.	10/11/2013 2:29 PM

Q9 Who did you talk with?

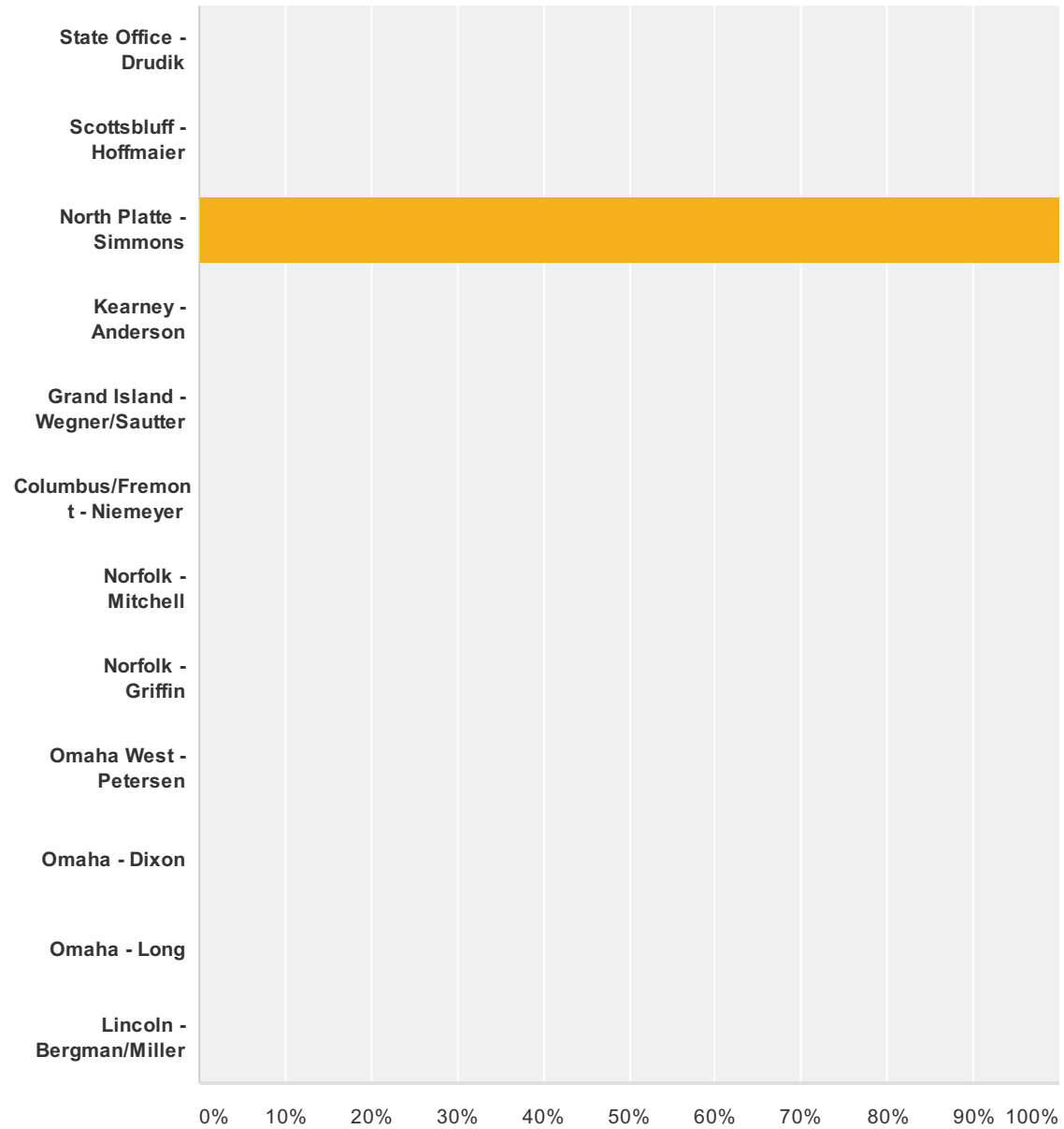
Answered: 61 Skipped: 0



Answer Choices	Responses	
Consumer/client	98.36%	60
Family member	3.28%	2
Total Respondents: 61		

Q10 Which VR Team served this client?

Answered: 61 Skipped: 0



2013/14 VR Client Satisfaction Survey-

Answer Choices	Responses
State Office - Drudik	0.00% 0
Scottsbluff - Hoffmaier	0.00% 0
North Platte - Simmons	100.00% 61
Kearney - Anderson	0.00% 0
Grand Island - Wegner/Sautter	0.00% 0
Columbus/Fremont - Niemeyer	0.00% 0
Norfolk - Mitchell	0.00% 0
Norfolk - Griffin	0.00% 0
Omaha West - Petersen	0.00% 0
Omaha - Dixon	0.00% 0
Omaha - Long	0.00% 0
Lincoln - Bergman/Miller	0.00% 0
Total	61